**Case Study:2**

Task 1: Write requirement definition (RD) of Fast and Trust Delivery Service?

The requirement definition of Fast and Trust Delivery Service is serving delivery service with 8 staff at Yangon City. They service the customer’s delivery services from and to. Their customer may be Online Shop. They Setup the delivery services charges (Delivery fees)for Township. Firstly, Customer tell them to deliver their products to other users via facebook and messenger. And then their team get/collect the delivery information from the facebook and messenger. They need to write down all the record book manually. Hence they have decided to change the present recording system.So they have requested Cloud System to develop a Delivery Management System which will help them to overcome currently works.

Task 2: Write data requirement to develop the system.

-Order Processing

-Provide Payment and delivery information

-Place Order

-Continuing Customer Relationship

-Customer Convenience

-Track package/delivery time for in store pick up

-Receive order confirmation and receipt

-Delivery fees

-Tracking and on-time deliveries management

Task 3: Write down the functional requirement of the system.

-Keeping records of admission of customers

-Keeping records of products

-Storing the feedback given by the customer

-Keeping the daily sell

-Increase and decrease price

-Delivery time faster

-Current location

-Delivery data maintenance

-Confirming the delivery date

-Delivery statics

Task 4: Write down the non-functional requirement of the system.

-Secure access of confidential data(customer’s

detail)

-24/7 availiability.

-Better component design to get better performance

at peak time.

-Delivery time to specific product

-To maintain and improve delivery reliability

-Various of non-functional requirement are:

.Usability

.Security

.Data Integrity

.Portability

.Maintainability

.Reusability

Task 5: Draw Use-Case diagram of the system to show the fast and trust Delivery Service at the initial meeting.